

AL-AQSA TOURS & TRAVELS

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APPROVED BY GOVT. OF INDIA & ROYAL KINGDOM OF SAUDI ARABIA EXCLUSIVE UMRAH PACKAGES FOR YOUR SPIRITUAL JOURNEY 2026 - 2027

BRONZE CLASS	4/5 BEDDED	3 BEDDED	2 BEDDED	14 NIGHTS / 15 DAYS GROUP DEPARTURE & ARRIVAL DATES				
Premium Location / All meals Included Makkah – Star Category Hotel with 24 hours Shuttle Bus service. Madinah – Good Hotel at walking distance outside Markazia.	95,000	1,00,000	1,07,000	DEP ARR	02 JUL 17 JUL			
	1,00,000	1,05,000	1,15,000	DEP ARR	17 AUG 01 SEP	17 SEP 02 OCT	17 OCT 01 NOV	21 NOV 06 DEC
	1,20,000	1,25,000	1,40,000	DEP ARR	21 DEC 05 JAN		16 JAN 31 JAN	

SILVER CLASS	4/5 BEDDED	3 BEDDED	2 BEDDED	14 NIGHTS / 15 DAYS GROUP DEPARTURE & ARRIVAL DATES				
Premium Location / All meals Included Makkah – Star Category Hotel at walking distance. Madinah – Star Category Hotel at walking distance inside Markazia.	1,30,000	1,40,000	1,50,000	DEP ARR	02 JUL 17 JUL	17 AUG 01 SEP	17 OCT 01 NOV	21 NOV 06 DEC
	1,45,000	1,55,000	1,75,000	DEP ARR	17 SEP 02 OCT			
	1,55,000	1,70,000	2,00,000	DEP ARR	21 DEC 05 JAN		16 JAN 31 JAN	

GOLD CLASS	4/5 BEDDED	3 BEDDED	2 BEDDED	14 NIGHTS / 15 DAYS GROUP DEPARTURE & ARRIVAL DATES				
Premium Location / 5 ★ Breakfast Included Makkah – Any 5 ★ Hotel in The Clock Towers. Madinah – Any 5 ★ Hotel at walking distance inside Markazia.	2,00,000	2,15,000	2,40,000	DEP ARR	02 JUL 17 JUL	17 AUG 01 SEP	17 OCT 01 NOV	21 NOV 06 DEC
	2,30,000	2,50,000	2,90,000	DEP ARR	17 SEP 02 OCT		16 JAN 31 JAN	
	2,75,000	3,05,000	3,75,000	DEP ARR	21 DEC 05 JAN			

✓ PACKAGE INCLUSIONS

- GST & TCS.
- Return Airfare, Umrah Visa with insurance.
- Hotel Accommodation.
- Air-conditioned local transport including Ziarat Tours (Makkah & Madinah)
- Meals as per package.
- Laundry service.
- 5 litres Zam Zam.
- Complimentary Umrah Kit.

👶 CHILDREN & INFANT COST

BRONZE CLASS

- Infant = ₹ 30,000
- Child without bed below 12 Years = ₹ 70,000 only.
- Child with bed below 12 Years. = ₹ 10,000 Discount on package cost.

SILVER & GOLD CLASS

- Infant = ₹ 30,000
- Child without bed below 12 Years = ₹ 85,000 only.
- Child with bed below 12 Years. = ₹ 15,000 Discount on package cost.

✗ NOT INCLUDED

- Porter services, excess baggage charges by the Airlines.
- Personal expenses.
- Services not listed in inclusions.

📄 BOOKING REQUIREMENTS

- ✓ Booking form to be duly filled and sign.
- ✓ Submit an international passport valid for at least six months from the date of journey; handwritten passports will not be accepted.
- ✓ Submit copies of both PAN Card and Aadhar Card, ensuring they are linked.
- ✓ For female pilgrims, travel without Mehram is not permitted.
- ✓ Booking amount of INR 50,000/- must be paid at the time of booking.
- ✓ Provide 2 coloured photographs (3.5 cm x 3.5 cm) with a white background.
- ✓ Covid-19 vaccination certificate showing two doses is mandatory (if required).
- ✓ Negative PCR test report must be submitted within 48 hours prior to departure (if required).
- ✓ At the time of booking, a registration number will be assigned to each pilgrim for all future communication with us.
- ✓ Payments can be made via NEFT/RTGS, cheque, or demand draft payable at Kolkata branch in favour of "AL-AQSA TOURS & TRAVELS".
- ✓ Only "AT PAR" cheques from outstation banks will be accepted. Cash under 2 lacs per invoice is accepted.

TERMS & CONDITIONS

Travel Date Disclaimer: Please note that the specified travel dates may vary by **± 3 to 4 days** due to factors such as airline schedule changes, delays in visa processing, hotel availability, etc. In rare and unavoidable circumstances, group departures may be extended by up to **15–20 days**.

Visa issuance is strictly subject to approval by the **Saudi Embassy** and the **Nusuk Portal**. We are **not responsible** for any **delays, rejections, or errors** arising from their end during the visa issuance process.

Tour Program Changes: We reserve the right to **modify any part of the tour itinerary**, either **before or during the journey**, without prior notice. No **claims or refunds** will be entertained for such changes, as they may be necessitated by operational or unforeseen circumstances.

Immigration & Health Advisory: We shall not be held responsible if any pilgrim is **denied boarding in India or deported by Saudi immigration** due to **health conditions, infectious diseases, or any other reason** beyond our control. In such cases, **no refund** shall be applicable.

Force Majeure & Tour Disruptions: We shall not be held liable if the tour is **rescheduled, cancelled, or altered** due to unforeseen circumstances, including but not limited to **flight or bus delays/cancellations, hotel unavailability, natural disasters** (e.g., flood, storm, earthquake), **pandemics, strikes, war, new legal regulations**, or any **other force majeure events**. In such cases, **no refunds** will be issued and **no claims** will be entertained.

Liability Disclaimer: We shall not be held responsible for any **loss or damage** incurred during the tour due to **accidents, incidents, loss of luggage or valuables, or death**.

Laundry Service Disclaimer: We are **not responsible** for any **loss, delay, damage, colour fading, stains, or shrinkage** of clothes caused by the laundry service during the tour.

Accommodation Clause: If the requested room configuration for 2 or 3 beds (as paid for) cannot be provided immediately for any reason, Pilgrims will be accommodated temporarily in larger rooms (e.g., rooms with 4 or more beds) on a shared basis with other Pilgrims. No partial refund will be issued for this temporary arrangement. However, if the requested 2/3 bed accommodation cannot be provided at all during the stay, the difference in the amount paid by the Pilgrim will be refunded.

Room Allotment: Rooms will be allotted according to our arrangements, with ladies and gents accommodated separately. Pilgrims who wish to stay together with their families must select the separate room option and pay the corresponding package cost.

Bathroom Facilities: Most hotel bathrooms feature Western-style toilets; Indian-style squat pans are rarely available.

Guests and Relatives of Pilgrims are not permitted to eat or stay with the group, as this is prohibited by the Haj Ministry laws of the Kingdom of Saudi Arabia (KSA).

Partly utilized services will be considered fully utilized; no refunds will be provided under such circumstances.

Carrying illegal drugs or narcotics such as opium, ganja, poppy, or any indecent materials (photographs, books, pamphlets, CDs, etc.) is a criminal offense and strictly punishable by the Saudi Government.

Foreign exchange in Saudi Riyals or U.S. Dollars can be purchased under the Liberalised Remittance Scheme (LRS) for personal expenses.

The package cost is based on the SAR to INR exchange rate of **24.29 as on 01ST MAR 2026**. Inflation in Saudi Riyals, Airfare, Hotels, Visa charges or introduction of new taxes or service charges in India or Saudi Arabia will be charged additionally to the pilgrims.

Rawdah permit availability is subject to allocation and cannot be guaranteed.

Indian and Saudi Arabian laws govern all pilgrims. Any disputes related to the tours shall be subject to the exclusive jurisdiction of the courts in Kolkata.

BOOKING CANCELLATION POLICY

- Cancellation charge is INR 20,000/-
- Once the visa is approved, no refund will be provided.
- Additional charges may be incurred if any services (such as airline deposits, ticket issuance, hotel reservations, etc.) have already been arranged on behalf of the pilgrim.

PAYMENT DETAILS

Account Name: AL-AQSA TOURS & TRAVELS

Bank Name: ICICI Bank

Branch Name: Park Circus

Account No: 331905000222

IFSC Code: ICIC0003319